



memory express
020 8453 9700

Memory Express Ltd
51 Park Royal Road,
London,
NW10 7LQ

Tel: 020 8453 9700
Web: www.memory-express.co.uk
Email: sales@memory-express.co.uk



AppleCare Premium Service and Support Plan



Get up to three years of expert telephone and email support and onsite hardware service to keep your Xserve system up and running. The AppleCare Premium Service and Support Plan covers both Xserve hardware and Mac OS X Server software. If you experience a problem, Apple technical support experts are available 24 hours a day to help you determine if it's a hardware failure or a Mac OS X Server configuration issue. In either case Apple's support staff will work to get your system up and running as quickly as possible. And because Apple's hardware and software are uniquely integrated there's only one AppleCare number to call.

The AppleCare Premium Service and Support Plan, delivers expert telephone and email support with 30-minute response time--24 hours a day, seven days a week. The hardware repair coverage ensures four-hour onsite response during business hours and next-day onsite response after business hours (terms apply). Onsite response time and availability of onsite service depend on your location. With the AppleCare Premium Service and Support Plan, you'll have the assurance that Apple-authorized technicians will perform repairs using genuine Apple parts. Buy a separate AppleCare Premium Service and Support Plan for each Xserve purchased. Please note that to be eligible, the system must be under its original one-year warranty. Coverage is not activated until after you enroll by following the instructions in your enrollment kit. Coverage ends three years after your Xserve system purchase date.

Barcode

0718908922293



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About Memory Express

Although we started out selling just Memory the best part of fifteen years ago, we have diversified organically over the years at the request of our customers. We specialise in Networking, Storage and Disaster Recovery and have the knowledge, experience and strategic partnerships to provide you with the service and value you demand - quality products, reasonably priced and delivered on time.

Memory Express can offer you a full range of installation and configuration services for hardware and software as well as detailed, accurate advice on all aspects of your IT projects. You'll be glad to know that we don't have a room full of school leavers trying to sell products they don't understand - all our staff are seasoned IT specialists and have an average length of service of over ten years. We won't just push you towards the solution we feel like selling; we'll help you to find the one you need.

Meanwhile, online, we offer one of the largest product ranges of any UK IT supplier. Showing near live stock, in depth product information and keen pricing, we're sure you'll find what you need. We also have matched memory upgrades for over 50,000 models of computer, server, printer, phone and camera, guaranteeing you the right memory, first time. All this is backed up by the same great service you'd expect when dealing with us over the phone. For our regular business customers, we provide T3, our corporate purchasing portal which provides a truly corporate focused buying experience.

We're conveniently located in Park Royal, London's Technology Business Park, allowing us to reach all areas of the UK quickly and efficiently. Many of our City based corporate clients benefit from same day delivery and we can offer next day delivery to established customers throughout the British Isles. Online delivery tracking and status information means that you need not worry about the whereabouts of your order.

We're proud to have built up a wide variety of partnerships with quality vendors and many of our staff hold certifications from top tier manufacturers including Microsoft, Acronis, Symantec and VMWare.

Our clients vary in size from SMEs to many of the UK's largest corporates, government departments, schools and universities, and we're pleased to say that most have been our customers for many, many years - we believe in long term business relationships, not turning a quick profit. Why not contact us now to see how we can help you get the quality of service they already enjoy?