



memory express
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Memory Express Ltd
51 Park Royal Road,
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NW10 7LQ

Tel: 020 8453 9700
Web: www.memory-express.co.uk
Email: sales@memory-express.co.uk



APC 2 Year On-site Warranty Extension for 1 Galaxy 3500 Or SUVT 20 KVA Ups



No Image
Available

In today's world, keeping your systems on line is critical to your business. An extended outage can cost tens or even hundreds of thousands of dollars in lost productivity. APC On Site Repair services are designed to get you the help you need on location to bring your business back up and running in a time frame compatible with your business requirements. Our Field Service Engineers are trained to isolate and correct the problem in as little time as possible, minimizing downtime. Available in 4 Hour, Next Day and Next Business Day response times, APC can offer the flexibility you need to fit your business needs and your budget.

An APC factory trained technician will arrive on site to diagnose or repair your APC equipment.

Type	Warranty Uplift
Contract Period	2 Years

Features

* We have very limited data about this product. This may be because it is new, or from a vendor who does not provide product information. If you are unsure about this product please contact us by email to sales@memory-express.co.uk or on 0870 900 9500

* Labour and travel expenses included: Travel and labour expenses are included in most service contracts. Please see the statement of work for the service specifics

* 7x24 telephone technical support: Experienced technical support representatives are available to answer your questions 24 hours a day, 7 days a week, giving you peace of mind knowing the help you need is there when you need it, where available

* Experienced APC Certified Field Service Engineer: Our factory trained Field Service Engineers are rigorously trained and tested on universally accepted safety practices and electrical codes as well as our own product set, offering our customers the highest

* On site troubleshooting: While on site, our APC Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective actions taken

* Parts included: Replacement parts & components are included with some service contracts. Please see the statement of work for service specifics

* Environmental inspection: In order to ensure that your system is housed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity



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Specification

General

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Support

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About Memory Express

Although we started out selling just Memory the best part of fifteen years ago, we have diversified organically over the years at the request of our customers. We specialise in Networking, Storage and Disaster Recovery and have the knowledge, experience and strategic partnerships to provide you with the service and value you demand - quality products, reasonably priced and delivered on time.

Memory Express can offer you a full range of installation and configuration services for hardware and software as well as detailed, accurate advice on all aspects of your IT projects. You'll be glad to know that we don't have a room full of school leavers trying to sell products they don't understand - all our staff are seasoned IT specialists and have an average length of service of over ten years. We won't just push you towards the solution we feel like selling; we'll help you to find the one you need.

Meanwhile, online, we offer one of the largest product ranges of any UK IT supplier. Showing near live stock, in depth product information and keen pricing, we're sure you'll find what you need. We also have matched memory upgrades for over 50,000 models of computer, server, printer, phone and camera, guaranteeing you the right memory, first time. All this is backed up by the same great service you'd expect when dealing with us over the phone. For our regular business customers, we provide T3, our corporate purchasing portal which provides a truly corporate focused buying experience.

We're conveniently located in Park Royal, London's Technology Business Park, allowing us to reach all areas of the UK quickly and efficiently. Many of our City based corporate clients benefit from same day delivery and we can offer next day delivery to established customers throughout the British Isles. Online delivery tracking and status information means that you need not worry about the whereabouts of your order.

We're proud to have built up a wide variety of partnerships with quality vendors and many of our staff hold certifications from top tier manufacturers including Microsoft, Acronis, Symantec and VMWare.

Our clients vary in size from SMEs to many of the UK's largest corporates, government departments, schools and universities, and we're pleased to say that most have been our customers for many, many years - we believe in long term business relationships, not turning a quick profit. Why not contact us now to see how we can help you get the quality of service they already enjoy?