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IBM eServicePac 4 Years On-Site Repair 9x5 Next Business Day Response for InfoPrint 1832



IBM e-ServicePac is an Internet-enabled registration tool that offers increased flexibility and availability of service to customers and business partners. IBM offers e-ServicePacs to provide warranty services for PC servers, desktop and mobile product lines. This solution provides customers with the quick and simple procedure for business partners or end users logging onto an IBM Internet site, a single authorization number allowing a customer to activate multiple machines for easier reference when requesting service and attachment capabilities to eliminate need for duplicate data entry. Using the IBM e-ServicePac family of specialized support services can help you make the most of your technology investment. IBM On-Site Repair e-ServicePacs keep your business running in the event of unplanned disruptions and provide continuous operation of critical business processes.

Type	Extended Service Agreement
Services Provided	On-Site Repair
Contract Period	4 Years
Response Times	Next Business Day
Service Coverage	9 hours per day, Monday to Friday

Features

∗ We have very limited data about this product. This may be because it is new, or from a vendor who does not provide product information. If you are unsure about this product please contact us by email to sales@memory-express.co.uk or on 0870 900 9500

∗ 4 years Extended service agreement

∗ On-Site Repair Support

∗ Response Time: Next business day

∗ Service Coverage: 9 hours per day, Monday to Friday

Specification

General

IBM e-ServicePac is an Internet-enabled registration tool that offers increased flexibility and availability of service to customers and business partners. IBM offers e-ServicePacs to provide warranty services for PC servers, desktop and mobile product lines. This solution provides customers with the quick and simple procedure for business partners or end users logging onto an IBM Internet site, a single authorization number allowing a customer to activate multiple machines for easier reference when requesting service and attachment capabilities to eliminate need for duplicate data entry. Using the IBM e-ServicePac family of specialized support services can help you make the most of your technology investment. IBM On-Site Repair e-ServicePacs keep your business running in the event of unplanned disruptions and provide continuous operation of critical business processes.

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Support

Type	Extended Service Agreement
Services Provided	On-Site Repair
Contract Period	4 Years
Response Times	Next Business Day
Service Coverage	9 hours per day, Monday to Friday
Compatibility	IBM InfoPrint 1832

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About Memory Express

Although we started out selling just Memory the best part of fifteen years ago, we have diversified organically over the years at the request of our customers. We specialise in Networking, Storage and Disaster Recovery and have the knowledge, experience and strategic partnerships to provide you with the service and value you demand - quality products, reasonably priced and delivered on time.

Memory Express can offer you a full range of installation and configuration services for hardware and software as well as detailed, accurate advice on all aspects of your IT projects. You'll be glad to know that we don't have a room full of school leavers trying to sell products they don't understand - all our staff are seasoned IT specialists and have an average length of service of over ten years. We won't just push you towards the solution we feel like selling; we'll help you to find the one you need.

Meanwhile, online, we offer one of the largest product ranges of any UK IT supplier. Showing near live stock, in depth product information and keen pricing, we're sure you'll find what you need. We also have matched memory upgrades for over 50,000 models of computer, server, printer, phone and camera, guaranteeing you the right memory, first time. All this is backed up by the same great service you'd expect when dealing with us over the phone. For our regular business customers, we provide T3, our corporate purchasing portal which provides a truly corporate focused buying experience.

We're conveniently located in Park Royal, London's Technology Business Park, allowing us to reach all areas of the UK quickly and efficiently. Many of our City based corporate clients benefit from same day delivery and we can offer next day delivery to established customers throughout the British Isles. Online delivery tracking and status information means that you need not worry about the whereabouts of your order.

We're proud to have built up a wide variety of partnerships with quality vendors and many of our staff hold certifications from top tier manufacturers including Microsoft, Acronis, Symantec and VMWare.

Our clients vary in size from SMEs to many of the UK's largest corporates, government departments, schools and universities, and we're pleased to say that most have been our customers for many, many years - we believe in long term business relationships, not turning a quick profit. Why not contact us now to see how we can help you get the quality of service they already enjoy?