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## **IBM Tivoli Monitoring for Microsoft Application Server Annual Software Maintenance Renewal**



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Tivoli Monitoring for Microsoft Applications monitors systems, applications and transactions to speed problem determination. It speeds problem determination and automates resolution of problems in Microsoft environments to reduce MTTR and increase productivity, while supporting cross-platform growth. Tivoli Monitoring for Microsoft Applications features real-time monitoring with historical context, prioritizing information and an embedded Microsoft knowledge base to help operators improve uptime and reduce MTTR, workflow automation and best practices replay automates common tasks and handling recurring problems, freeing up operator time for more critical tasks. Cross-platform support in a single pane of glass provides greater flexibility, coverage and operator efficiency. Tivoli Monitoring for Microsoft Applications scales to meet future business requirements with less cost and complexity and has the built-in domain knowledge for Microsoft Windows, Microsoft SQL Server, Microsoft Active Directory, Microsoft Exchange, Microsoft .NET, and Microsoft IIS. It includes Tivoli Enterprise Portal and Tivoli Data Warehouse to provide a common desktop or browser client for cross-platform management.

### **Features**

- \* Annual Software Maintenance Renewal
- \* Enhanced domain knowledge and function in Microsoft application monitors
- \* Improved problem determination by combining data from multiple Microsoft application monitors
- \* Ability to create comprehensive automated policies and situations to proactively manage your end user experience
- \* Out-of-the-box situations that help you quickly find problems in your Microsoft environment
- \* Expert advice helps you understand how to best resolve specific Microsoft application issues
- \* End to end integration via a common User Interface (UI) : Create your own custom dashboards and workspaces on the key information you want to manage based on user roles and needs

### **Specification**

#### **General**

Tivoli Monitoring for Microsoft Applications monitors systems, applications and transactions to speed problem determination. It speeds problem determination and automates resolution of problems in Microsoft environments to reduce MTTR and increase productivity, while supporting cross-platform growth. Tivoli Monitoring for Microsoft Applications features real-time monitoring with historical context, prioritizing information and an embedded Microsoft knowledge base to help operators improve uptime and reduce MTTR, workflow automation and best practices replay automates common tasks and handling recurring problems, freeing up operator time for more critical tasks. Cross-platform support in a single pane of glass provides greater flexibility, coverage and operator efficiency. Tivoli Monitoring for Microsoft Applications scales to meet future business requirements with less cost and complexity and has the built-in domain knowledge for Microsoft Windows, Microsoft SQL Server, Microsoft Active Directory, Microsoft Exchange, Microsoft .NET, and Microsoft IIS. It includes Tivoli Enterprise Portal and Tivoli Data Warehouse to provide a common desktop or browser client for cross-platform management.



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### **Information**

We have very limited data about this product. Please contact us from more information.

### **Licensing**

Product Family	Tivoli Monitoring
Product Type	Maintenance



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### **About Memory Express**

Although we started out selling just Memory the best part of fifteen years ago, we have diversified organically over the years at the request of our customers. We specialise in Networking, Storage and Disaster Recovery and have the knowledge, experience and strategic partnerships to provide you with the service and value you demand - quality products, reasonably priced and delivered on time.

Memory Express can offer you a full range of installation and configuration services for hardware and software as well as detailed, accurate advice on all aspects of your IT projects. You'll be glad to know that we don't have a room full of school leavers trying to sell products they don't understand - all our staff are seasoned IT specialists and have an average length of service of over ten years. We won't just push you towards the solution we feel like selling; we'll help you to find the one you need.

Meanwhile, online, we offer one of the largest product ranges of any UK IT supplier. Showing near live stock, in depth product information and keen pricing, we're sure you'll find what you need. We also have matched memory upgrades for over 50,000 models of computer, server, printer, phone and camera, guaranteeing you the right memory, first time. All this is backed up by the same great service you'd expect when dealing with us over the phone. For our regular business customers, we provide T3, our corporate purchasing portal which provides a truly corporate focused buying experience.

We're conveniently located in Park Royal, London's Technology Business Park, allowing us to reach all areas of the UK quickly and efficiently. Many of our City based corporate clients benefit from same day delivery and we can offer next day delivery to established customers throughout the British Isles. Online delivery tracking and status information means that you need not worry about the whereabouts of your order.

We're proud to have built up a wide variety of partnerships with quality vendors and many of our staff hold certifications from top tier manufacturers including Microsoft, Acronis, Symantec and VMWare.

Our clients vary in size from SMEs to many of the UK's largest corporates, government departments, schools and universities, and we're pleased to say that most have been our customers for many, many years - we believe in long term business relationships, not turning a quick profit. Why not contact us now to see how we can help you get the quality of service they already enjoy?